PART TWO: YOUR REFLECTION

Write down your learnings and reflections on the stories shared by the group against the HOP principles.

Write: Your thoughts about how error is normal and how even the best people can make mistakes.

Write: Your thoughts about whether the system and rules are designed to support "good and successful" work.

Write: What are your thoughts about how the context of workers sharing their stories was evidenced in their behavior with you?

Write: What are your thoughts about how the organization sees successful work compared to the workers who do the work and face the risk every day?